

PUBLIC NOTICE: Memphis Medical Services uses a phone call prompting system in order to get patient phone calls directed to the appropriate clinic area more quickly. What does this mean for you? When you call into Memphis Medical Services' 465-2828 phone number, you will be given the following 5 options:

Press 1 - For emergencies / Scotland County Hospital

Press 2 - For office and walk-in hours

Press 3 - For the offices of Dr. Davis, Stephanie Henley-Pippert, Teresa Kirchner or Lois Quenneville

Press 4 - For all other physicians and mid-level clinicians at Memphis Medical Services

All other calls, please press 0 to reach Memphis Medical Registration

This call prompting system is designed to benefit patients by allowing them to self-direct to the area that they need, which will in turn reduce wait times on the phone as it should reduce call volume for our clinic registration staff. This allows patients to have direct access to their doctor teams in the clinic.

Please be patient with us and thank you for understanding that our interest is in getting our patients connected to their physician or clinician in an efficient manner!

- Memphis Medical Services Staff & Administration

